



LIFESAVING SOCIETY®
The Lifeguarding Experts

RETURN/EXCHANGE FORM

**COMPLETE THIS FORM AND ENCLOSE IT WITH ITEMS BEING RETURNED.
IF ADDITIONAL SPACE IS REQUIRED, USE ANOTHER RETURN EXCHANGE FORM**

REASON(S) FOR RETURN:

- 1 = Lifesaving Society Shipping Errors:
- 2 = Manufacturer's Defects:
- 3 = Damaged
- 4 = Retired/Outdated Edition
- 5 = Print Errors
- 6 = Other

Note regarding first aid returns: as part of the first aid update, Affiliates may return previously purchased copies of the Canadian First Aid Manual, First Aid Award Guide and complete First Aid Instructor Packs for credit, provided the materials meet the following requirements:

- most recent edition (2022)
- unused (not damaged, bent, marked or partially read)
- exchanged before August 31, 2026

Customer Details (Address & Affiliate Code):

Telephone Number:

Date of Return:

- Exchange Required
- Credit Required
- Refund

Date of Purchase:

Item Description	Quantity

FOR OFFICE USE ONLY:

Received by (Name)	
Date	
Credit Amount \$	
Credit Note #	

Reg. Charity No. 10809 7270 RR0001

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